



Learn with
Lesley

The following Terms and Conditions (T&Cs) are the basis upon which I (the owner of Learn With Lesley) offer driving lessons and courses to you (the student).

My Conduct & Car

I will be punctual, polite, courteous and behave in a professional and ethical manner at all times. I will deliver my instructions in a calm manner (even in an emergency situation) so you are comfortable at all times. I will not shout, use improper language or suggestive behaviour and/or physical contact. My vehicle will be clean and tidy (weather permitting) and well maintained. It is fitted with dual controls and is fully insured for driving tuition.

My Qualifications

I am legally authorised by the Driver and Vehicle Standards Agency (DVSA) to give driving tuition in the UK.

Your Driving Licence and Eyesight

You must hold a valid Driving Licence (Provisional or Full) which must be produced on (or in advance of) your first driving lesson, along with your "Entitlement to Drive" (which you can download from my website). You must also be able to read a number plate at a distance of 20.5 metres (67 feet - approx 5 car lengths) with prescribed glasses or contact lenses (if necessary). If you do require glasses or contact lenses, you must wear them on every driving lesson.

Your Safety and Well Being

In the interest of comfort and safety, you must wear suitable footwear and clothing for each driving lesson. If you do feel uncomfortable, please make me aware as soon as possible.

Safety is a shared responsibility so you should give your full attention and act responsibly at all times. Should an emergency situation arise, you must follow my instruction and allow me to take over the controls - steering wheel and dual controls - if necessary, to avoid an accident. Following the incident, I will explain my actions fully and there will be time to help you calm down, if required.



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Your Safety and Well Being - continued ...

You must inform me if you are taking any medication which may affect your ability to drive ahead of your driving lesson.

If you are unable to undertake the lesson safely - due to tiredness, illness or your state of mind - I reserve the right to terminate the lesson. I also reserve the right to cancel any lessons if you are, or I suspect you are, under the influence of alcohol, legal highs, drugs (prescribed or otherwise).

Should this occur, the full lesson fee will be charged.

Covid-19

Following the recent pandemic, safety precautions must be taken to keep us both safe and stop the spread of this Virus:

- If you have suspected Covid-19 symptoms, please contact me immediately to cancel your lesson. You will not be charged.
- You will need to wear a "face mask" during lessons - you can bring your own or I will have a supply in the car if you don't have one.
- You may want to bring a "towel" to sit on and/or "gloves" to wear during the lesson.
- Please wash your hands thoroughly with soap and water before leaving the house.
- I will text you when I arrive at the agreed pick up point and I will give you hand sanitiser (or you can use your own if you would prefer) before you enter the car.
- All surfaces in my car will have been cleaned before you enter and I will keep the windows open for ventilation throughout the lesson - so you may want to bring a jacket/cardigan in case you feel cold during the lesson.
- Do NOT bring your Workbook - we will be using the "**My DriveTime Student**" App to record your lesson progress and information going forward. The App is Free and you download via Apple or Play Store.
- Please do NOT bring a handbag / any other personal possessions out on the lesson.
- During your lesson we can stop and leave the car, if required, if you feel you need a break from your face mask. We will use this time to discuss your lesson progress, so no time will be wasted.
- During the lesson we will not touch and I will clean any areas in the car interior as required - ie. if we need to swap seats or if I need to touch the steering wheel, etc.



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Punctuality

If I am delayed due to unforeseen circumstances, I will contact you to inform you and will make up any lesson time lost - either at the end of the booked lesson or as soon as possible (on a later lesson - mutually agreed).

You are advised to be punctual for your lessons. I would normally wait up to a maximum of 15 minutes before the lesson would be abandoned (please note the lesson fee would be forfeited or become due for payment).

Lesson Postponement

Any booked lessons in my diary cancelled or postponed by you within **48 hours** of the lesson will be required to be paid for.

However, I reserve the right to postpone lessons if I consider the weather or road conditions to be unsuitable/dangerous or should a short notice Test arise for another student. Unfortunately, I cannot be held responsible for any costs incurred as the result of me having to postpone any lessons, regardless of the reason.

Payment

Due to COVID-19, payment of lessons (including block bookings / courses) can no longer be made by cash. You are required to pay for your lessons via Bank Transfer or PayPal. Payment should be made following the booking - to reserve the lesson slot - and **MUST** be made at least **24 hours** in advance or your lesson will not go ahead.

The Bank Transfer details are:-

Bank Name :

Account Name :

Sort Code :

Account No :

Reference : Your name



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Your Driving Test

Test appointments must be notified to me as soon as they are known to you, otherwise I cannot guarantee my car for the Test or lessons leading up to the Test.

In the interests of safety, I reserve the right to withhold the use of my car for your Test if, in my opinion, your driving is dangerous and/or you are displaying behaviours which would result in a Test failure.

Driving Test bookings will always take priority over other booked lessons. Therefore your lesson may have to be postponed / rescheduled to allow for another student's Test or vice-versa.

Please note I cannot be held responsible for the loss of Test Fee for any postponement or cancellation of Tests by you or by the DVSA.

Instructor Signature:

Student Signature:

Date: