



Learn with  
Lesley

**The following Terms and Conditions (T&Cs) are the basis upon which I (the owner of Learn With Lesley) offer driving lessons and courses to you (the student)**

### **My Conduct & Car**

I will be punctual, polite, courteous and behave in a professional and ethical manner at all times. I will deliver my instructions in a calm manner (even in an emergency situation) so you are comfortable at all times. I will not shout, use improper language or suggestive behaviour and/or physical contact. My vehicle will be clean and tidy (weather permitting) and well maintained. It is fitted with dual controls and is fully insured for driving tuition.

### **My Qualifications**

I am legally authorised by the Driver and Vehicle Standards Agency (DVSA) to give driving tuition in the UK.

### **Your Driving Licence, Eyesight and Health Conditions**

You must hold a valid Driving Licence (Provisional or Full) which must be produced on (or in advance of) your first driving lesson, along with your "Entitlement to Drive" (which you can download from my website).

You must be able to read (with glasses or contact lenses, if necessary) a car number plate made after 1 September 2001 from 20 metres. You must also meet the minimum eyesight standard for driving by having a visual acuity of at least decimal 0.5 (6/12) measured on the Snellen scale (with glasses or contact lenses, if necessary) using both eyes together or, if you have sight in one eye only, in that eye. If you do require glasses or contact lenses, you must wear them on every driving lesson.

You need to check any Health Condition which could affect your driving with DVLA, see the link below. Nb. If your Health Condition is not on the list, contact DVLA.

[Check if a health condition affects your driving: Find your condition on the A to Z list - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/check-if-a-health-condition-affects-your-driving)

### **Your Safety and Well Being**

In the interest of comfort and safety, you must wear suitable footwear and clothing for each driving lesson. If you do feel uncomfortable, please make me aware as soon as possible.

Safety is a shared responsibility so you should give your full attention and act responsibly at all times.



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### **Your Safety and Well Being - continued ...**

Should an emergency situation arise, you must follow my instruction and allow me to take over the controls - steering wheel and dual controls - if necessary, to avoid an accident. Following the incident, I will explain my actions fully and there will be time to help you calm down, if required.

You must inform me if you are taking any medication which may affect your ability to drive ahead of your driving lesson.

If you are unable to undertake the lesson safely - due to tiredness, illness or your state of mind - I reserve the right to terminate the lesson. I also reserve the right to cancel any lessons if you are, or I suspect you are, under the influence of alcohol, legal highs, drugs (prescribed or otherwise). Should this occur, the full lesson fee will be charged.

### **Punctuality**

If I am delayed due to unforeseen circumstances, I will contact you to inform you and will make up any lesson time lost - either at the end of the booked lesson or as soon as possible (on a later lesson - mutually agreed).

You are advised to be punctual for your lessons. I would normally wait up to a maximum of 15 minutes before the lesson would be abandoned (please note the lesson fee would be forfeited or become due for payment).

### **Lesson Postponement**

Any booked lessons in my diary cancelled or postponed by you within **48 hours** of the lesson will be required to be paid for.

However, I reserve the right to postpone lessons if I consider the weather or road conditions to be unsuitable/dangerous or should a short notice Test arise for another student. Unfortunately, I cannot be held responsible for any costs incurred as the result of me having to postpone any lessons, regardless of the reason.



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## Payment

Payment of lessons is via Bank Transfer and payment **MUST** be made when **booking your lesson to reserve your lesson slot**. I run a Booking System via my Student App, so if you do not Bank Transfer to confirm your Booking, the lesson slot will show as a GAP on my Student App, which anyone can book. To avoid disappointment please ensure payment is made when Booking. The Bank Transfer details are:-

Bank Name : TSB

Account Name : Lesley Macleod

Sort Code : 87-37-51

Account No : 80761163

Reference : Your name

*Please note: If your lesson payment has not been made, your lesson will not go ahead.*

## Gift Vouchers

Gift Vouchers available and are valid for 12 months from date of purchase.

## Your Driving Test

Test appointments must be notified to me as soon as they are known to you, otherwise I cannot guarantee my car for the Test or lessons leading up to the Test.

In the interests of safety, I reserve the right to withhold the use of my car for your Test if, in my opinion, your driving is dangerous and/or you are displaying behaviours which would result in a Test failure.

Driving Test bookings will always take priority over other booked lessons. Therefore your lesson may have to be postponed / rescheduled to allow for another student's Test or vice-versa.

Please note I cannot be held responsible for the loss of Test Fee for any postponement or cancellation of Tests by you or by the DVSA.

Instructor Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Student Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Nb. You will be asked to read and agree to the T&Cs on my Student App.